

**F. No. CH(IC)/RR/2020/OM-01**  
**Government of India**  
**Department of Revenue,**  
**Ministry of Finance,**  
**Office of the Chairman, CBIC**

North Block, New Delhi  
Date: 1<sup>st</sup> April 2020

**OFFICE MEMORANDUM**

**Subject: Nodal Officers from the CBIC Customs Zones/Formations for facilitating Customs clearances amidst the Covid-19 crisis.-Regarding**

The undersigned is directed to refer to subject cited above and to state that details of Nodal Officers from Customs Zones/Formations was sought vide OM of even no dated 31<sup>st</sup> March 2020. The List of nodal Officers is enclosed herewith with for giving wide publicity across the stakeholders including the trading partners so that they can make use of this facilitation measure in case they face difficulty in getting Customs clearances during the Covid-19 crisis.

2. The Zonal heads are requested to apprise the nodal officers about the importance and manner of resolution of issues and concerns being flagged by stakeholders. In this regard, a Flowchart/FAQs would be circulated to the zones and the same could also be brought to notice of the trading partners and officers.
3. This issues with the approval of the Competent Authority.

-*Sd*-  
(Rahul Raja)  
OSD to Chairman, CBIC

Enclosure : As above

To,

1. Member (Customs), CBIC
2. All Pr. Chief Commissioners/Chief Commissioners of Customs